

SAM Professional Review

Professional Service Overview

An expert look at your SAM implementation

Our SAM Professional Review package gives you the perspective of a seasoned SAM team to resolve known issues and implement best practice.

Without specialist experience, it's hard to know whether you're maximising the value of your investment in SAM. We'll help you spot opportunities for improvement, address your most pressing software challenges and eliminate technical issues.



What's included?

- ✓ A complete review of your Snow Software implementation and Snow Management & Configuration Centre (SMACC) configuration
- ✓ Updates to the latest Snow product versions (licence permitting)
- ✓ A comprehensive review of Snow logs
- ✓ Validation of Snow agents including reporting, status and configuration
- ✓ A best practice review of Snow and SQL platform components
- ✓ Confirmation of hardware and system requirements for the best possible performance
- ✓ A review of your Snow License Manager data for completeness, duplicates and potential issues
- ✓ Detailed reporting of findings and our recommendations

A health check for your SAM

Whether you're dealing with known issues or don't know whether you're getting the most from your implementation, a SAM Professional Review gives you the advantage of experience that's hard to get in-house. We'll help you make your SAM a foundation for complete control.



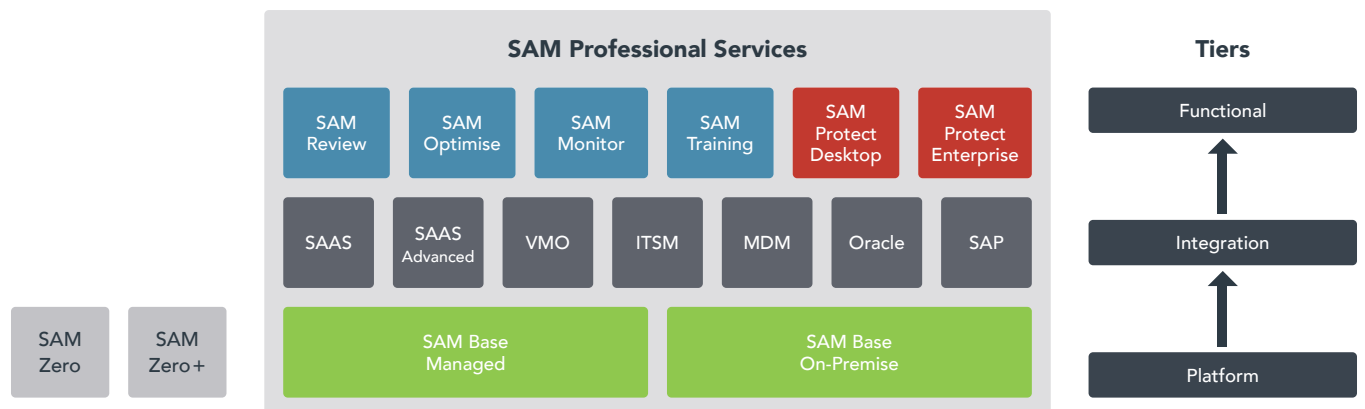
How it works

A complete review of your implementation to help you take SAM to the next level.

8 hour remote meeting	
Stage #1	Introductions, remote access testing and discussion of known issues
Stage #2	<p>Review...</p> <ul style="list-style-type: none"> • Your current Snow Software implementation • Your Snow License Manager, Snow Inventory Server and SMACC configuration • Your Snow application logs for errors • Your Snow agent configuration • Your Snow License Manager connectors • Your Software License Manager data for completeness, duplication and potential issues
Stage #3	<p>Identify...</p> <ul style="list-style-type: none"> • Potential application updates (licence permitting) • Potential improvements to systems and configuration • Discovered but non-inventoried devices • Quarantined devices • Your SMACC and Snow License Manager user access rights
Stage #4	Discuss the day's findings, our recommendations and changes that can be implemented

The next steps for your SAM implementation

A SAM Professional Review is just one of our SAM Professional Services. So whether you're looking to grow your visibility or undertake large-scale optimisation with SAM Protect, we can help.



Make sure you're maximising the value of SAM

With an external perspective and hands-on experience across hundreds of SAM implementations, we'll help you see the issues and opportunities you could be missing.