

SAM Base On-Premise

Professional Service Overview

An expert team to implement SAM

Our SAM Base On-Premise Professional Services package lets you tap into our proven expertise for your Snow Server implementation.

With a structured approach and best practice at every stage, it's a way to guarantee a high-performing, accurate implementation that you can depend on to achieve an Effective License Position (ELP) for every software vendor.



What's included?

- ✓ Snow License Manager, Snow Inventory Manager and Snow Integration Manager installation
- ✓ Customised Snow agents for every operating system
- ✓ Expert guidance on your deployment
- ✓ Support in capturing your existing agreements and licences
- ✓ Comprehensive training to make adoption easier
- ✓ Monthly compliance reporting so you always know your licence position
- ✓ 5 support tickets per month
- ✓ A 2 hour remote pre-implementation meeting
- ✓ 2 day remote services during deployment
- ✓ 1 day remote technical health check after 6 months

The foundation of licence compliance

With our SAM Base On-Premise package, take the uncertainty out of your software estate. Just use our expertise to bring all your software under one point of control, establish compliance and start your journey to removing licensing risk permanently.



How it works

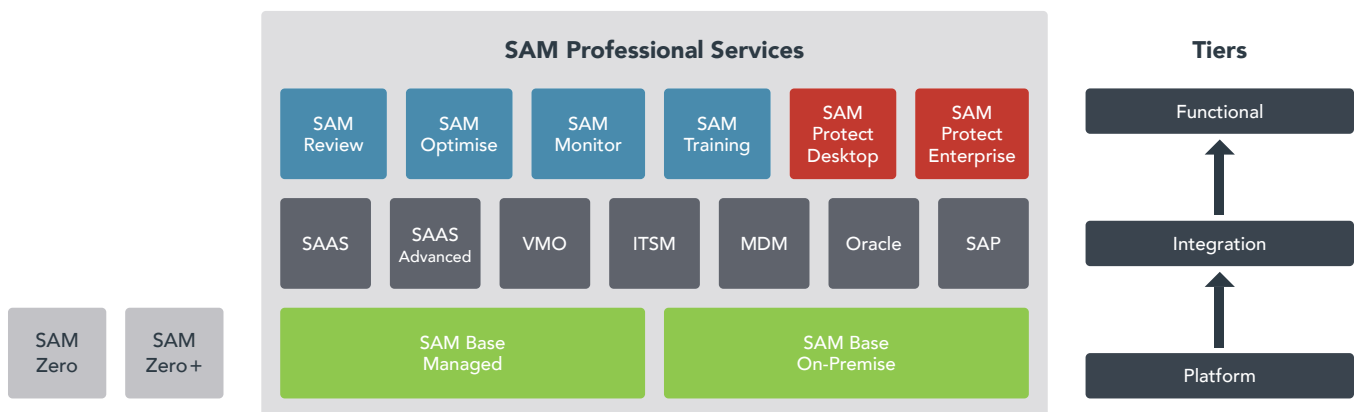
A structured, best practice implementation that lets you start using SAM sooner - without compromising on quality, stability and performance.

Day 1: 2 hour pre-implementation meeting	
Stage #1	Introductions
Stage #2	<p>Review...</p> <ul style="list-style-type: none"> • SAM Base On-Premise scope • Snow Server system requirements (including network and Active Directory accounts) • Snow Integration Manager system requirements • Snow agent system requirements, operating systems and volumes
Stage #3	<p>Discuss...</p> <ul style="list-style-type: none"> • Snow agent configuration and deployment • Snow Integration Manager connector requirements • Snow License Manager roles and user identification
Stage #4	<p>Identify...</p> <ul style="list-style-type: none"> • Any prerequisites for implementation • Everyone involved in the installation process • Any change governance implications and an agreed implementation date

Day 2: up to 16 hour remote implementation	
Stage #1	Install Snow License Manager, Snow Inventory and Snow Integration Manager servers
Stage #2	Configure... <ul style="list-style-type: none"> • Snow License Manager and Snow Inventory Manager • Snow Integration Manager connectors
Stage #3	Deploy... <ul style="list-style-type: none"> • End-user agents (and test connectivity) • Additional agents with our support
Stage #4	End-user training in key areas including reporting and agreement/licence entry

A blend of services that's as individual as your business

SAM Base On-Premise is just one of our SAM Professional Services. So whether you're looking for basic visibility with SAM Zero or undertaking large-scale optimisation with SAM Protect, we can help.



Take the risk and guesswork out of your software

With specialist expertise to guide your implementation, we'll give you a path to complete control and compliance – without the cost or complexity of finding your own SAM experts and project managers.